



CAR EZ Program

Your Experience Matters to Us

When you need repairs made to your vehicle after an accident, the experience should be quick, easy and stress-free. That's why MAPFRE Insurance has created the **CAR EZ Program**—an expedited auto repair service option for our customers. MAPFRE Insurance has selectively partnered with local auto repair shops focused on fast, convenient, and hassle-free service. These local shops adhere to high professional standards, have excellent reputations, and share our desire to achieve excellence in customer service every time.

How the MAPFRE Insurance CAR EZ Program Works

You may have your vehicle repaired at the shop of your choice, however participation in the **CAR EZ Program** allows for added benefits. Partnering auto repair shops will:

- Contact you within 24 hours
- Arrange to pick up your vehicle
- Coordinate a rental car if applicable
- Complete the necessary repair
- Perform a thorough cleaning of your vehicle prior to returning it to you
- Provide exemplary customer service throughout the entire repair process

Benefits and Highlights of the MAPFRE Insurance CAR EZ Program

- Conveniently located repair shops
- Priority scheduling of repairs
- Direct payment from MAPFRE Insurance to the **CAR EZ Program** repair shop
- Limited Lifetime Warranty on all **CAR EZ Program** repairs



Limited Lifetime Warranty

(Nontransferable)

MAPFRE Insurance will guarantee the workmanship of repairs performed by

(Name and Address of Repair Shop)

For as long as you own your vehicle.

The repairs covered by this warranty are only those that relate to the covered loss under claim number _____. If for any reason you are not satisfied with the quality of workmanship provided by the above-named repair facility, contact your claims advisor at 800.732.4222.


YOUR EASY REPAIR SOLUTION™

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You have the right to have your vehicle repaired at the shop of your choice. Limited Lifetime Warranty available for MAPFRE Preferred Repair Shops.

Please contact your Claim Representative today for additional information about the CAR EZ Program and other MAPFRE products.

About Us

For decades, MAPFRE Insurance has been protecting families and their possessions with quality insurance coverage and a strong commitment to service excellence. Today we are represented by a powerful network of agents located throughout the United States.



www.mapfreinsurance.com    

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